

Ordering STAT Lab Tests via LifeLabs for an LTC+ Resident

STAT Lab services provided for LTC Homes that are serviced by Life Labs

URGENT bloodwork with a 4-hour turnaround is available

Monday – Saturday: 8:00 AM – 8:00 PM

Sunday: 5:00 PM – 10:00 PM

<h1>1</h1>	<h3>Obtain a STAT Order</h3> <ul style="list-style-type: none"> • If there is a Primary Care Provider (PCP) on site: Request a written order • If there is no PCP on site: Request a verbal order
<h1>2</h1>	<h3>Contact the LifeLabs Customer Care Centre Priority line: 1-877-404-0637</h3> <p>Have the following information at your fingertips:</p> <ul style="list-style-type: none"> • Your LTC Home name • The number of residents who require priority testing (Max 2) <p>*LifeLabs will send a phlebotomist within 1-1.5 hours</p>
<h1>3</h1>	<h3>Fill out a Lab Requisition Form</h3> <ul style="list-style-type: none"> • Check off the lab work you want to order • STAT labs currently available include: CBC, Sodium, Potassium, Creatinine, Chloride, Bicarbonate • Please include STAT in the comment field only when ordering these labs • Include the PCP's name and the phone and fax numbers for lab results
<h1>4</h1>	<h3>Meet the Phlebotomist</h3> <ul style="list-style-type: none"> • Primary contact or designated to meet the phlebotomist, provide the completed requisition and assist with identifying the resident(s)
<h1>5</h1>	<h3>Receive STAT Lab Results</h3> <ul style="list-style-type: none"> • All results will be called into the number provided at the LTC home • A hard copy will be faxed to the unit • Inform the PCP right away with the results, especially if results are critical

For more information, go to www.LTCplus.ca